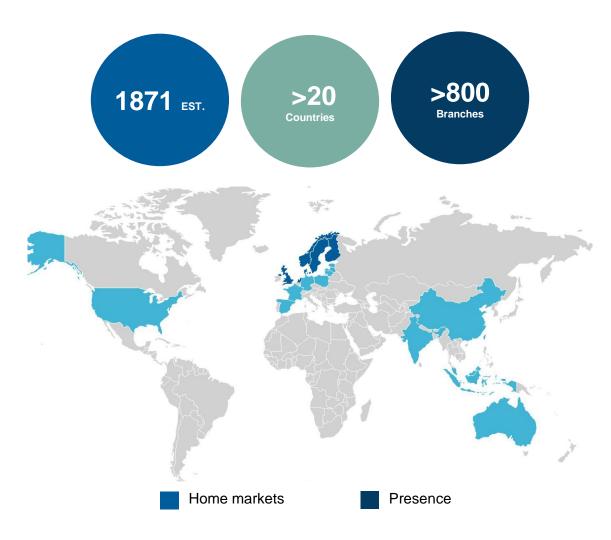
Driving digital innovation through strategic partnerships

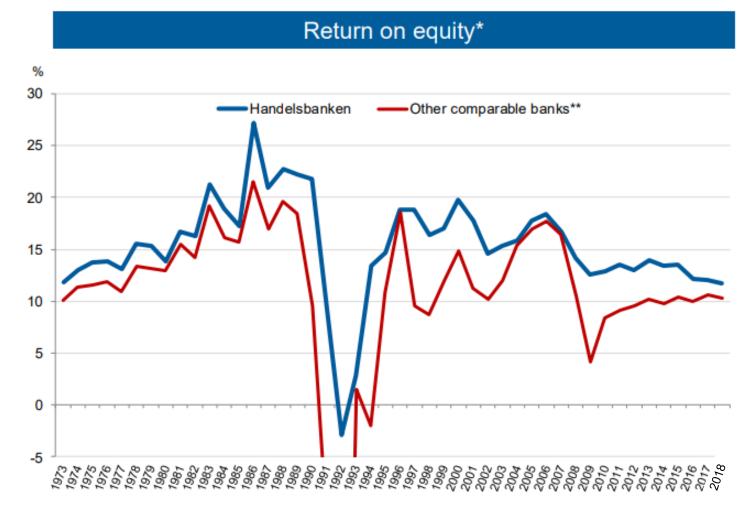
Johan Lorenzen – VP, Digitalization & Innovation



Handelsbanken – A Leading Nordic Universal Banking Group



Stable business model creates satisfied customer and stable profitability



Stable business model creates satisfied customer and stable profitability

Overall service quality

We asked customers how likely they would be to recommend their business current account provider to other SMEs.

Ranking



Source: CMA (2018)

Innovator's dilemma

OPERATIONS performance engine	INNOVATION dedicated team	
Efficient Routines & rules	Unregulated	
Rational decisions	Experiments Bold ideas	
Calculated results	Unpredictable outcomes	
Aimed at guarding the status quo	Constantly challenging the status quo Long-term goals Driven by the belief that current operations will not fuel growth forever	
Short-term goals		
Driven by the belief that current operations keep the company alive		

Source: Syoen (2016)

Modular banking







Trade Finance

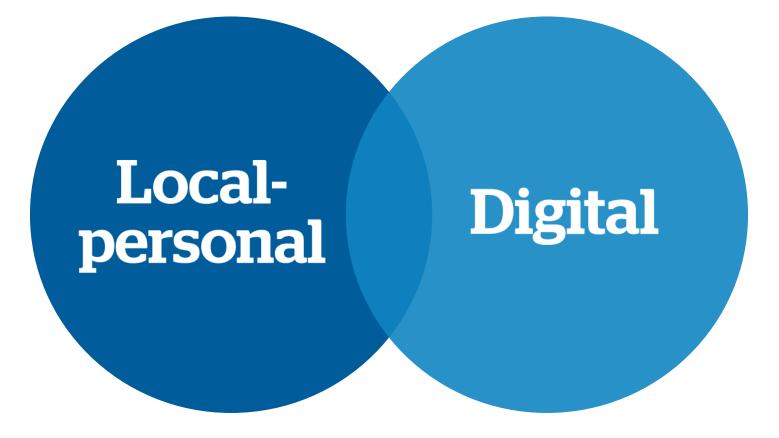






Private Banking

A relationship bank

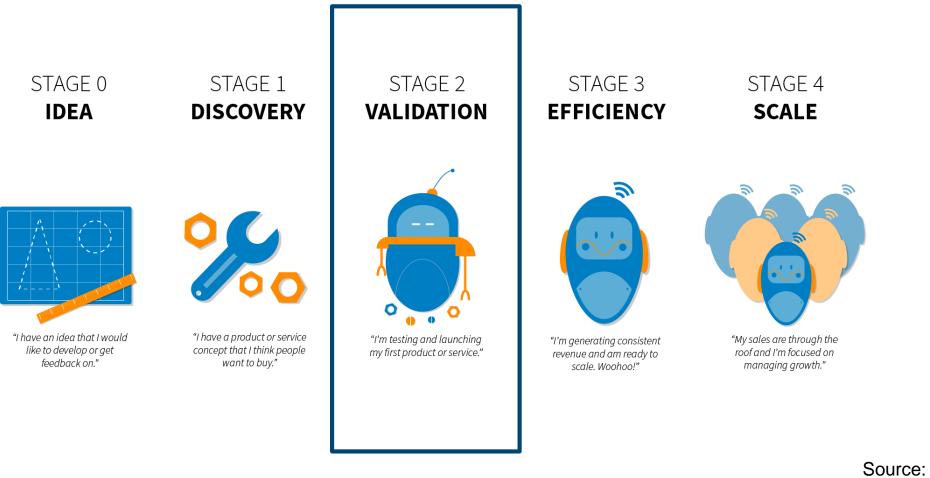


Looking for the right approach

EXHIBIT 2. Typology of Corporate Engagement Models with Startups and Their Key Goals

		Direction of Innovation Flow		
		Outside-In	Inside-Out	
Equity Involvement	Yes	Coporate Venturing Participate in the success of external innovation and gain strategic insights into non-core markets.	Corporate Incubation Provide a viable path to market for promising corporate non-core innovations.	
	No	Startup Program (Outside-In) Insource external innovation to stimulate and generate corporate innovation.	Startup Program (Platform) Spur complementary external innovation to push an existing corporate innovation (the platform).	Source: Weiblen, T. & Chesbrough, H. (2016)

Partnerships our way

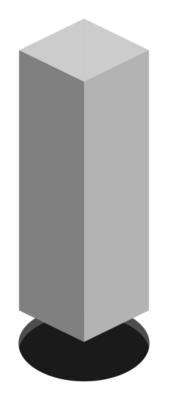


RIC (2016)

From the outside in



Won't someone please think of the startups?



Handelsbanken Children's App

